

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C.G.No:365/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao

Chairperson
Member (Finance)
Member (Technical)

Between

K.Thimma Raju,
N. Thimmapuram,
Vidapanakal,
Anantapur -Dist

Complainant

AND

1.Assistant Executive Engineer/O/Vidapanakal
2.Deputy Executive Engineer/O/Uravakonda
3.Executive Engineer/O/Kalyanadurg

Respondents

ORDER

1. Complainant presented a complaint stating that four farmers have requisitioned for release of service connection for AGL purpose and paid Rs.50,000/- through DD for providing of Distribution Transformer. Though 3 years have elapsed the officers have not turned up to provide Distribution Transformer. Hence requested to resolve the grievance.
2. Respondent No.3 in his written submission has stated that an estimate was sanctioned vide WBS No T-2017-0-06-12-02-026 for providing additional Distribution Transformer at N. Timmapuram (V) in Vidapanakal (M). The work was completed on 24.04.2019 and grievance of the complainant was resolved.
3. During the tele-conversation with the complainant by the Secretary/Forum at 12.45 P.M on 14.06.2019 the complainant has expressed his satisfaction in resolving the grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE

26/6/19

C.G.No:365/2018-19/Anantapur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.